



OUTDOOR FOOTWEAR  
SINCE 1921

REPAIRS

WARRANTY:

Customer number .....

Company / Contact person .....

Street / No. ....

ZIP / City .....

Phone / E-Mail .....

Date of receipt .....

Process-No. ....

Note .....

filled by HANWAG

Model name .....

Article-No. ....

Size / Color ..... / .....

Purchase date .....

filled by HANWAG

### SERVICE-ANSCHRIFT

HANWAG GmbH  
Service department  
Wiesefeldstraße 7  
D-85256 Vierkirchen, Germany

Tel.: +49 (0) 81 39 93 56-0  
kontakt@hanwag.de

WHERE IS THE DEFECT? WHAT SHOULD BE REPAIRED?  
PLEASE MARK BELOW



INSIDE       L    R



L    R      OUTSIDE

Comment .....

.....

.....

.....

### PLEASE BE AWARE!

Please send cleaned shoes without extra care products put on (e.g. wax). Remove private property from the shoe.

**Warranty:** Please enclose a copy of the purchase slip and clearly describe the defect and mark it with chalk, a sticker or a piece of adhesive tape.

**Repairs:** Hanwag repairs and charges only for what you record. Please specify exactly what is to be repaired. In order to save time and money for you and us, we do not make any cost estimates. Please use the prices from the current price list.

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> RESOLING              | <input type="checkbox"/> TONGUE LINING    | <input type="checkbox"/> WIDENING               |
| <input type="checkbox"/> TOP BAND              | <input type="checkbox"/> SEWING           | <input type="checkbox"/> STEAMING AND RELASTING |
| <input type="checkbox"/> HEEL LINING           | <input type="checkbox"/> HOOKS OR EYELETS | <input type="checkbox"/> GLUEING                |
| <input type="checkbox"/> PINCH-OFF AREA (HEEL) | <input type="checkbox"/> ZIPPER           | <input type="checkbox"/> SHOE IS LEAKING        |

### FREIGHT COSTS:

In case of a legitimate complaint, Hanwag will refund your costs, please specify the amount for the freight. In cases of repairs and unauthorized complaints, we ask for your understanding when the freight costs will be charged.

Freight Costs